

Website Privacy Statement

1. General Information

1.1. *Our commitment to privacy*

1.1.1. We understand the importance of your privacy and maintaining your trust regarding our privacy practices is key to us. To ensure that your privacy is protected and your privacy choices are respected, we have set out in this Website Privacy Statement an explanation of our online information practices as well as the decisions you may make regarding how your information is collected and used when viewing our website www.frc.org.uk and its sub-domains (the "**Website**").

1.1.2. This Website Privacy Statement only applies to personal information that we collect through our Website. For an explanation of how we collect and process personal information in performance of our regulatory activities, please [contact \[privacy@frc.org.uk\]\(mailto:contact_privacy@frc.org.uk\)](mailto:contact_privacy@frc.org.uk) or see our [Regulatory Privacy Statement](#).

2. What we collect and how we use it

2.1. *Information you give to us when using the Website*

2.1.1. We may collect any personal information that you choose to send to us or provide to us on our "Subscribe" online form or when you choose to order an FRC publication. We will process this information for our legitimate interests and for purposes made clear to you at the time you submit your information – for example, to send you newsletters / alerts about our activities or an FRC publication.

2.1.2. You will always be able to opt-out of our mailing list at any time (see the "[Unsubscribe from Our Mailing List](#)" section below).

2.2. *Information we automatically collect when you use the Website*

2.2.1. When you visit the Website, we collect certain information related to your device, such as your device's IP address, referring website, what pages your device has visited, and the time that your device visited our Website.

2.2.2. We will use this information:

2.2.2.1. to administer our Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;

2.2.2.2. to improve our Website to ensure that content is presented in the most effective manner for you and for your computer; and

2.2.2.3. as part of our efforts to keep our Website safe and secure.

2.2.3. We may collect some of this information using cookies. Please see our [Cookie Policy](#) for further information on our use of cookies on the Website.

2.3. Sharing and disclosure of information to third parties

2.3.1. We may share and disclose information about you in the following circumstances:

- 2.3.1.1. *Vendors, consultants and other service providers* – we may share your information with third party vendors, consultants and other service providers who are working on our behalf and require access to your information to undertake that work e.g. to provide IT support for the Website, etc.;
- 2.3.1.2. *Compliance with laws and furtherance of our regulatory functions and objectives* – we may disclose your information to a third party where we are legally required to do so in order to comply with any applicable law, regulation, legal process or government request or in the proper exercise of our regulatory functions;
- 2.3.1.3. *Vital interests and legal rights* - we may disclose information where we believe it necessary in order to protect the vital interests of any person, or to exercise, establish or defend our legal rights; and
- 2.3.1.4. *Transfers* – we may share or transfer your information in connection with, or during negotiations of, any restructuring or reorganization of the FRC.

2.4 Legal basis for processing personal information (EEA visitors only)

- 2.4.1 If you are a visitor to the Website from the European Economic Area, our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it.
- 2.4.2 However, we will normally collect personal information from you only (i) where the processing is in our legitimate interests and not overridden by your rights, or (ii) where we have your consent to do so.
- 2.4.3 If we collect and use your personal information in reliance on our legitimate interests (or those of any third party), this interest will normally be to operate our Website and communicate with you as necessary to provide our Website to you and for our legitimate interests, for instance, when responding to your queries, improving our Website, undertaking marketing, or for the purposes of detecting or preventing illegal activities. We may have other legitimate interests and if appropriate we will make clear to you at the relevant time what those legitimate interests are.
- 2.4.4 If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us using the contact details provided under the “How to contact us” heading below.

3. International Transfers and Security

3.1. International transfers

- 3.1.1. Information collected via the Website may be transferred outside of the European Economic Area (“**EEA**”). We will protect your information in accordance with this Website Privacy Statement wherever it is processed. We also take steps to ensure that information is processed in accordance with applicable data protection laws such as implementing adequate safeguards, for example, Information Commissioner approved contractual clauses or the European Commission's Standard Contractual Clauses with third parties. Further details on these safeguards are available upon request from the FRC.

3.2. Security

3.2.1. We use appropriate technical, organizational and administrative measures to protect any personal information we process about visitors to our Website, for example anti-malware.

3.2.2. Please note that no Internet transmission can ever be guaranteed 100% secure, and so we encourage you to take care when disclosing personal information online and to use readily available tools, such as Internet firewalls, anti-virus and anti-spyware software, and similar technologies to protect yourself online.

3.3 Data retention

3.3.1. We retain personal information we collect from you where we have an ongoing legitimate need to do so (for example, to provide you with the Website or to respond your query). If you would like a copy of our data retention policy, please email privacy@frc.org.uk.

3.3.2. When we have no ongoing legitimate need to process your personal information, we will either delete or anonymise it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

4. Your Privacy Rights

4.1. If you are a resident of the European Economic Area, you have the following data protection rights:

4.1.1. If you wish to access, correct, update or request deletion of your personal information, you can do so at any time by contacting us using the contact details provided under the “How to contact us” heading below.

4.1.2. In addition, you can object to processing of your personal information, ask us to restrict processing of your personal information or request portability of your personal information. Again, you can exercise these rights by contacting us using the contact details provided under the “How to contact us” heading below.

4.1.3. You have the right to opt-out of marketing (for example communications we send you which are not reasonably in performance of our regulatory functions) at any time. A link to our regulatory roles and responsibilities is available [here](#). You can exercise this right by emailing “unsubscribe” to privacy@frc.org.uk

4.1.4. Similarly, if we have collected and process your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.

4.1.5. If you have a complaint or concern about how we are processing your personal information then we will endeavour to address such concern(s). However, if you would like to direct your complaint/concerns to your data protection authority, see as follows for the relevant contact details: The Information Commissioner's Office, 0303 123 1113, casework@ico.org.uk , Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

4.2 We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

5. Other important information

5.1. *Other websites*

5.1.1. Please be aware that we are not responsible for the privacy practices of other websites that are linked to or from our Website. We encourage our visitors to be aware when they leave our Website and to read the privacy statements or policies of each and every website that they visit.

5.2. *Changes to our Website Privacy Statement*

5.2.1. If we change our Website Privacy Statement, we will post those changes on this page in addition to updating the "Last Updated" date at the top of this webpage. If we make material changes, we will notify you more directly, for example by posting a notification or message on the Website or by emailing you prior to such changes taking effect. We encourage you to review this Website Privacy Statement regularly to stay informed of the latest modifications.

5.3. *How to contact us*

5.3.1. The Financial Reporting Council is the data controller of personal information processed through the Website and is registered with the Information Commissioner's Office under number Z9336039.

5.3.2. If you have any questions, comments or concerns about this Website Privacy Statement, then please contact the Privacy Team or Data Protection Officer¹ as follows: privacy@frc.org.uk or The Financial Reporting Council, 8th Floor, 125 London Wall, London EC2Y 5AS.

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¹ At the time of publication, the DPO is Kate Davies. Please send all correspondence to privacy@frc.org.uk